Customer

Statement

Take a tour of

the Customer

Statement.

Customer

Statement

Initiative

Improving the

health of our

forests and

rangelands.

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Login

# What is the USDA Customer Statement?

More ()

Take a Tour of the Customer Statement! (Demonstration)

In January, 2004, Agriculture Secretary Ann M. Veneman announced that eGovernment initiatives would be a special focus of the U.S. Department of Agriculture in 2004. The USDA Customer Statement is part of this effort and brings to the farmer and rancher unprecedented online access to their business activities with USDA 24 hours a day, 7 days a week.

The Customer Statement, "will put a whole range of USDA services and programs into a single report at the fingertips of agricultural producers." The Customer Statement allows USDA customers to view:

- their participation, application and payment status in various commodity and conservation programs,
- information on farm loans, and
- conservation plan and land unit information.

For an overview of the Customer Statement, see the Customer Statement Guide for First Time Users. (PDF format - File Size: 392 KB)

# How do I Access the Customer Statement?

Access to the Customer Statement is available to all USDA customers. In order to insure personal identity, you must first register for a **USDA eAuthentication Level 2 Account**. This process is easy and starts online by creating a user ID and password and confirming your email. The final step requires visiting a local USDA Service Center to complete the eAuthentication process.

Once you have your eAuthentication account, you can click on the 'Login' link on the top of this page and enter your user ID and password on the USDA login screen. On your first visit to the customer statement, you will be assigned a unique Customer Identifier (USDA ID) and a default profile for your customer statement will be created. In the future this profile will allow you to customize your statement.

# In the News

Veneman Announces Availability Of Electronic "Customer Statement"

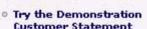
**WASHINGTON**, March 3, 2004--Agriculture Secretary Ann M. Veneman today announced the availability of an electronic Customer Statement, as part of USDA's electronic government (eGovernment) initiative.

# **Veneman Launches Common Customer Statement**

Secretary Veneman talks about plans for the customer-centric MyUSDA.gov portal and the USDA customer statement.

I Want To ...

- Print Instructions (pdf)
- Get a Login



- Center CREATING AN ACCOUNT
  VIA THE CUSTOMER
- Conse

STATEMENT WEBPAGE

- Find out about
- Find out about commodity loans

# Media Help

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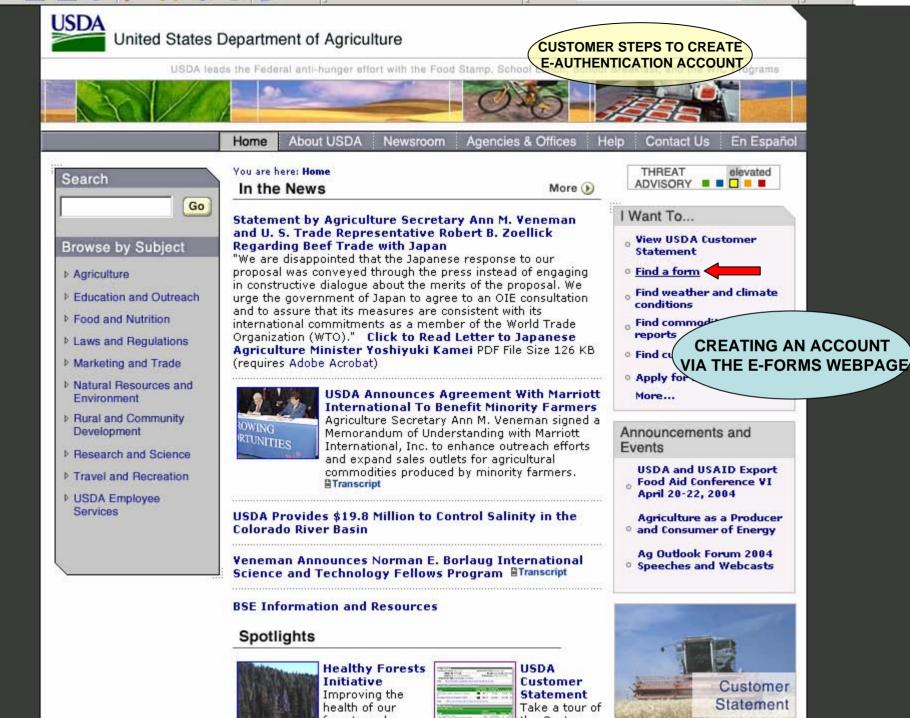
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CUSTOMER STEPS TO CREATE E-AUTHENTICATION ACCOUNT



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ter

ect Us

HELP

CONTACT US

FAQ'S

# CUSTOMER STEPS TO CREATE **E-AUTHENTICATION ACCOUNT**

## Welcome to the USDA Service Center eForms.

You may browse, fill in and print any of the public forms available by clicking the Browse Forms button below. If you would like to save your forms online and submit them to the appropriate USDA Service Center, you can obtain a customer ID by registering below. If you are already registered, click the Sign in button below

We are continually adding new forms and making more forms available for electronic signature. Please check often for new updates to the site.

If you are new to the site please click here for a brief Site Demonstration to get you started.

Forms available on eForms are provided in Adobe Portable Document Format (PDF). To view these forms you need to download the free Adobe Reader Version 5.05, from Adobe Systems Inc. If you would like to learn more about Adobe software before installing it click here.

# SITE DEMONSTRATION

To see a brief demonstration of how to use this site effectively, click here

## WHY E-FILE

Click here to find e-File benefits and how to get started. It's easy, convenient and fast

**CREATING AN ACCOUNT** VIA THE E-FORMS WEBPAGE

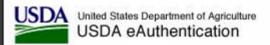




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eAuthentication Home | USDA.gov | Accessibility Statement | Privacy Policy | Non-Discrimination Statement





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# **Quick Links**

- What is an account?
- ▶ Create an account
- ▶ Update your account

# **Employee Links**

▶ LRA Login

# Create an Account

## What Level of Access do you need?

Would you like to interact with the USDA doing the following?

- Conducting official electronic business transactions via the Internet?
- Entering into a contract with the USDA?
- Submitting forms electronically via the Internet with a USDA agency?

If you answered YES to 1 or more of the questions, you will need to register for an eAuthentication account with Level 2 Access.

If you already have an account with Level 1 Access, log into your profile and apply for Level 2 Access.

Would you like to interact with the USDA doing the following?

- Customizing a Web portal page for specific information about USDA agencies?
- Obtaining general information about a specific USDA agency?
- Participating in public surveys for a USDA agency?

If you answered YES to 1 or more of the questions, you will need to register for an eAuthentication account with Level 1 Access.

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At this time Level 1 Access is of no use
To customers. There is no reason to authorize
Level 1 Access.

Passmord					
1.00	Home	About eAuthentication Help Contact I	Js Service Centers		
Quick Links  > What is an account?	Create an Accou	nt			
➤ Create an account	Level 2 Access Step 1 of 2	Cr	eate an Account Help		
▶ Update your account Employee Links	Complete the information below asterisk (*).	Complete the information below to create a USDA account. All required fields are marked by an asterisk (*).			
▶ LRA Login	Enter your first and last name exactly as it appears on your government issued photo ID (e.g. state driver's license).				
	User ID*:	6-20 characters			
	Password*:	4-10 characters			
	Confirm Password*:		*		
	First Name*:				
	Middle Initial:				
	Last Name*:				
	Home Address*:				
TOMER STEPS TO CREA	TE City*;				
JTHENTICATION ACCOU	NT State*:	<b>V</b>			
	Home Postal/Zip Code*:				
	Country Name*:				
	Email*:				
	Confirm Email*:				
	Home Phone:				
	International Home Phone: (if applicable)				
	Alternate Phone:				
	International Alternate Phone: (if applicable)				
	Mother's Maiden Name*:				
	4 digit PIN*:	NOTE: Value and the second sec	eliuse ulture		

\_ B ×



# Create an Account

Level 2 Access Step 1 of 2

Your Date of Birth\*:

Click the Continue button to go to Step 2

Create an Account Help

Complete the information below to create a USDA account. All required fields are marked by an asterisk (\*).

Enter your first and last name exactly as it appears on your government issued photo ID (e.g. state driver's license).

	User ID*:	schweikhardti	6-20 characters
	Password*:	••••	4-10 characters
	Confirm Password*:	••••	
	First Name*:	Richard	
	Middle Initial:	D	
	Last Name*:	Schweikhardt	
	Home Address*:	RR1	
\	City*:	Knightstown	
)	State*:	Indiana	▼
	Home Postal/Zip Code*:	461 48	
	Country Name*:		▼
	Email*:	carl.schweikhardt@in.u:	sda.gov
	Confirm Email*:	carl.schweikhardt@in.u:	sda.gov
	Home Phone:	( )	
	International Home Phone: (if applicable)		
	Alternate Phone:		
	International Alternate Phone: (if applicable)		
	Mother's Maiden Name*:	smith	
	4 digit PIN*:	1234 NOTE: You can	not use a zero as the first digit

04/23/1930

mm/dd/yyyy

Reset

Continue

CUSTOMER STEPS TO CREATE E-AUTHENTICATION ACCOUNT





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# Quick Links

- What is an account?
- ▶ Create an account
- ▶ Update your account

# **Employee Links**

▶ LRA Login

# Create an Account

Level 2 Access Step 2 of 2

Verify your Level 2 access information.

Click the Back button to make changes or click the Submit button to create your account with Level 2 access.

User ID: schweikhardt1
Password: \*\* Not Shown \*\*

First Name: Richard

Middle Initial:

Last Name: Schweikhardt

Email: carl.schweikhardt@in.usda.gov

Home Address: RR 1

City: Knightstown
State/Province: Indiana
Home Postal/Zip Code: 46148

Country Name: United States

Home Phone: -Alternate Phone: -Mother's Maiden Name: smith
4 Digit Pin: 1234

Your Date of Birth: 04/23/1930

Please verify that your information is correct before clicking the Submit button.



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# Quick Links

- What is an account?
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# **Employee Links**

▶ LRA Login

# Create an Account

Level 2 Access Confirmation

Please print this page for future reference.

Congratulations Richard Schweikhardt! You have successfully created a USDA account with Level 2 access.

The User ID you created is : schweikhardt1

The email address you provided is: carl.schweikhardt@in.usda.gov

You should receive a confirmation email within 1 hour from eAuthHelpDesk@itc.nrcs.usda.gov with the subject line of 'Activate Your USDA Account with Level 2 Access within 7 Days'

If after 24 hours you do not receive the confirmation email:

- 1.Check your email provider filters.
- 2.Check your personal email filter settings.
- CUSTOMER STEPS TO CREATE 3.Contact the eAuthentication helpdesk at eAuthHelpDesk@itc.nrcs.usda.gov. Please provide your. E-AUTHENTICATION ACCOUNT User ID, first and last name, and email address.

Level 2 access activation process:

1.Click on the email confirmation link provided in the email within 7 days. Be sure to follow the instructions provided in the confirmation email. If you do not click on the email confirmation link within the required 7 days, your account will be terminated and you will have to start the entire process over again.

NOTE: Once you click the email confirmation link in the email, you will have an account with limited access that allows you to review your account information online.

- 2.Go to the eAuthentication web site at www.eauth.egov.usda.gov and click on "Update Your Account" link and login to review the account information you provided to ensure it is correct (e.g. first name, last name, etc. are the same as your government issued photo ID).
- 3. Take your government issued photo ID (e.g., state issued driver's license) and present it in person to a USDA Service Center employee for activation of your account with Level 2 access. To find the nearest USDA Service Center office go to http://offices.usda.gov

NOTE: Until a USDA Service Center employee activates your account with Level 2 access, you will NOT be able to conduct official electronic business transactions with the USDA via the Internet.

Continue

Returns You to E-Auth Page

eAuthentication Home | USDA.gov | Accessibility Statement | Privacy Policy | Non-Discrimination Statement

# Customer E-mail After Initial Registration

Congratulations hovermale1!

You have successfully created a USDA account.

Please print and retain this message for your future reference.

The User ID you created is: hovermale1

The email address you provided is: doug.hovermale@in.usda.gov

Before you can use your account with Level 2 access you must do the following:

Please wait approximately 20 minutes from the receipt of this email before you can activate your account with Level 2 access.

Activate you account within 7 days of the receipt of this email.

**Click ACTIVATE MY ACCOUNT** 

NOTE: Once you click the activation link, you will have an account with limited access that allows you to review your account information online.

Go to the eAuthentication web site at <a href="http://www.eauth.egov.usda.gov">http://www.eauth.egov.usda.gov</a> and click on "Update Your Account" link and login to review the same account information you provided to ensure it is correct (e.g. first name, last name, etc. are the same as your govt. issued photo ID). You can also review or update your account information by clicking <a href="https://www.eauth.egov.usda.gov">UPDATE YOUR ACCOUNT</a>.

<u>Take your government issued photo ID (e.g. state issued drivers license) and present it in person to a USDA Service Center employee for activation of your account ith Lewvel 2 access.</u> To find the nearest USDA Service Center office go to <a href="http://offices.usda.gov">http://offices.usda.gov</a>.

NOTE: Until a USDA Service Center employee activates your account with Level 2 access, you will NOT be able to conduct official electronic business transactions with the USDA via the Internet.

One hour after your account with Level 2 access has been activated by the USDA Service Center employee, you should have access to conduct official electronic business transactions with the USDA via the Internet.

The first time you use your account with Level 2 access, you will be asked to update your password to the Level 2 access password requirements.

If you need further assistance, please email the eAuthentication Help Desk at eAuthHelpDesk@itc.nrcs.usda.gov.

Please include the following information in your email:

Your first and last name

Your eAuthentication User ID

Indicate whether you are a public customer, federal employee, state, or district employee

The URL (Web Address) of the Web site or application you were attempting to access

The text of any error messages and a detailed description of the problem

If you have trouble accessing your activation link above, please copy and paste the following link into your browser address bar:

"https://imweb.sc.egov.usda.gov/eAuth/activateUser.do?username=hovermale1&str=1724311427221021141-113243016-

1172431142722102114-11823-130281310-1162431"

# Customer E-mail After Level 2 Verification/Activation

THIS LETTER IS SENT AFTER THE VERIFICATION PROCESS.
REMEMBER THE CUSTOMER CANNOT GAIN ACCESS UNTIL THEY
ARE LINKED IN SCIMS!!!! THIS E-MAIL DOES NOT CONSIDER IF
THE SCIMS LINK REQUIREMENT.

# **Congratulations hovermale1!**

You have successfully completed the necessary requirements to activate your USDA account with Level 2 access. You now have the ability to conduct official electronic business transactions with the USDA via the Internet.

<u>One hour after your account with Level 2 access has been activated</u> by the USDA Service Center employee, you should have access to conduct official electronic business transactions with the USDA via the Internet.

The first time you use your account with Level 2 access, you will be asked to update your password to the Level 2 access password requirements.

You can view or update your account information by clicking <u>UPDATE YOUR ACCOUNT</u>. You can also access your account information from the eAuthentication web site at <a href="http://www.eauth.egov.usda.gov">http://www.eauth.egov.usda.gov</a>.

If you need further assistance, please email the eAuthentication Help Desk at eAuthHelpDesk@itc.nrcs.usda.gov.

Please include the following information in your email:

Your first and last name

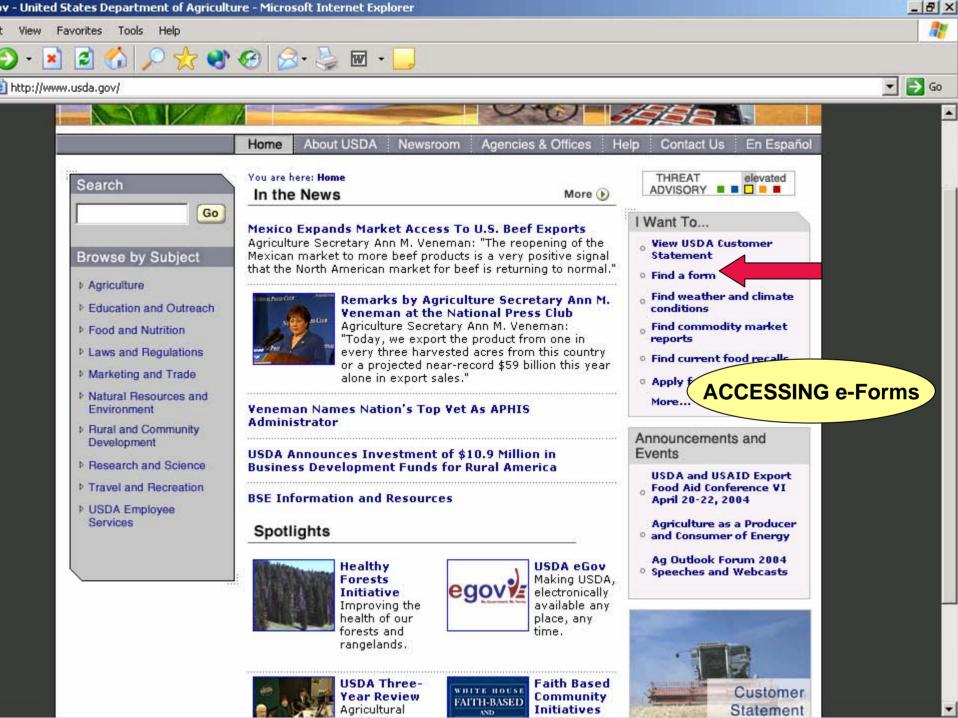
Your eAuthentication User ID

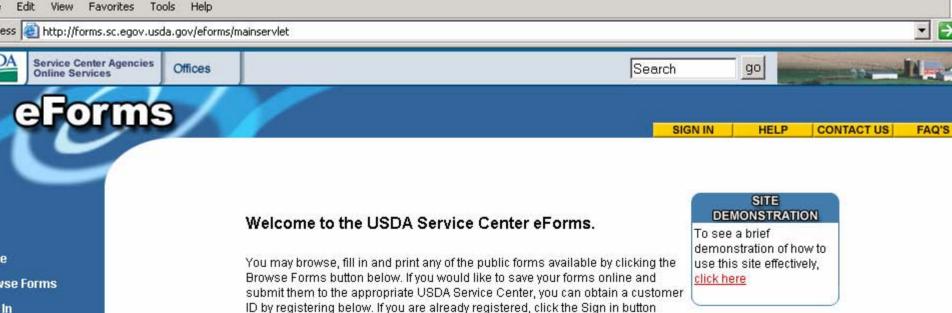
Indicate whether you are a public customer, federal employee, state, or district employee The URL (Web Address) of the Web site or application you were attempting to access The text of any error messages and a detailed description of the problem

# WHAT IS CURRENTLY AVAILABLE TO CUSTOMERS WITH E-AUTHENTICATION?

- ABILITY TO USE e-FORMS
  <a href="http://forms.sc.egov.usda.gov/eforms/">http://forms.sc.egov.usda.gov/eforms/</a>
- ACCESS TO CUSTOMER STATEMENT <a href="http://customerstatement.usda.gov/">http://customerstatement.usda.gov/</a>

# ACCESSING e-Forms





ID by registering below. If you are already registered, click the Sign in button below.

We are continually adding new forms and making more forms available for electronic signature. Please check often for new updates to the site.

If you are new to the site please click here for a brief Site Demonstration to get you started.

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BROWSE FORMS SIGN IN REGISTER

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Click here to find e-File benefits and how to get started. It's easy. convenient and fast

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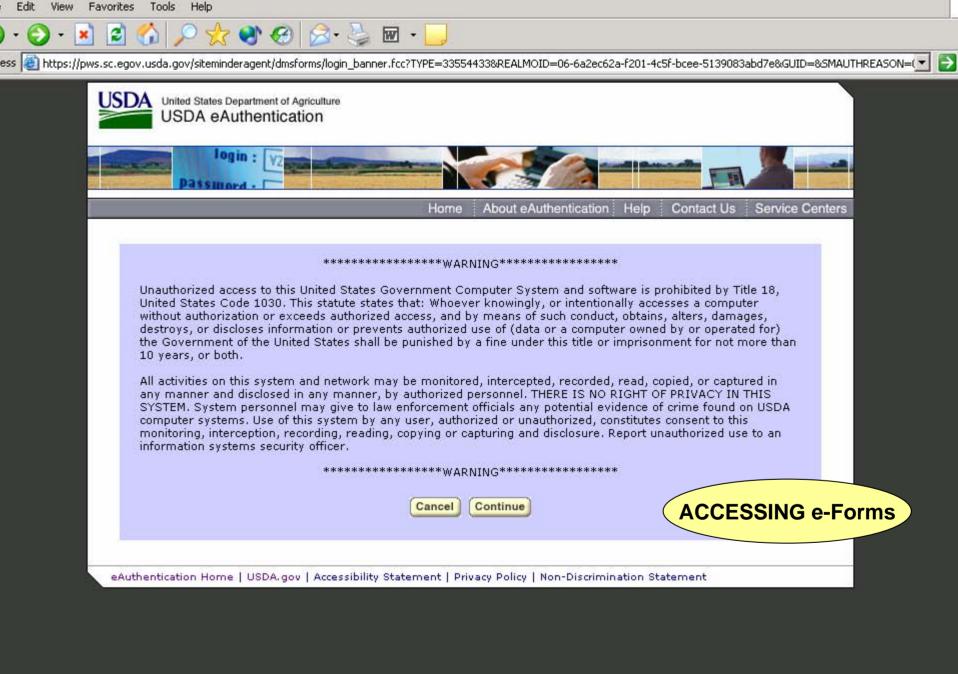


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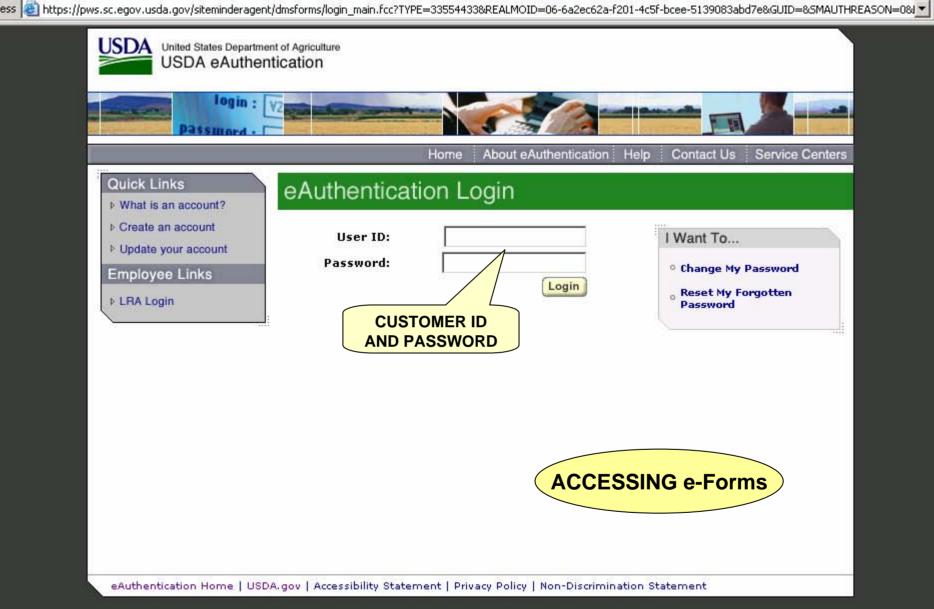
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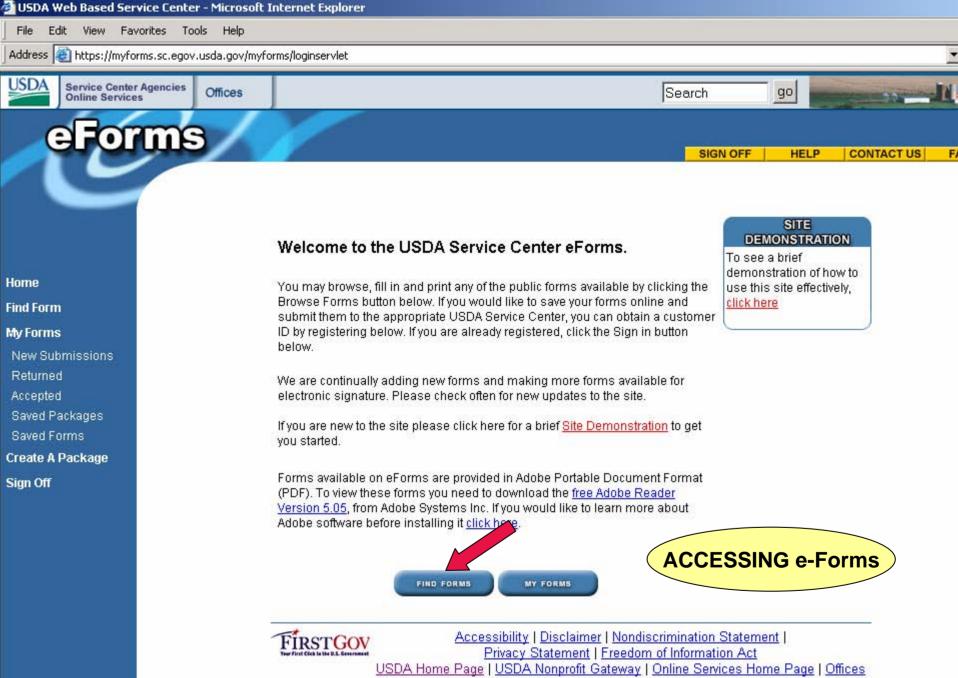


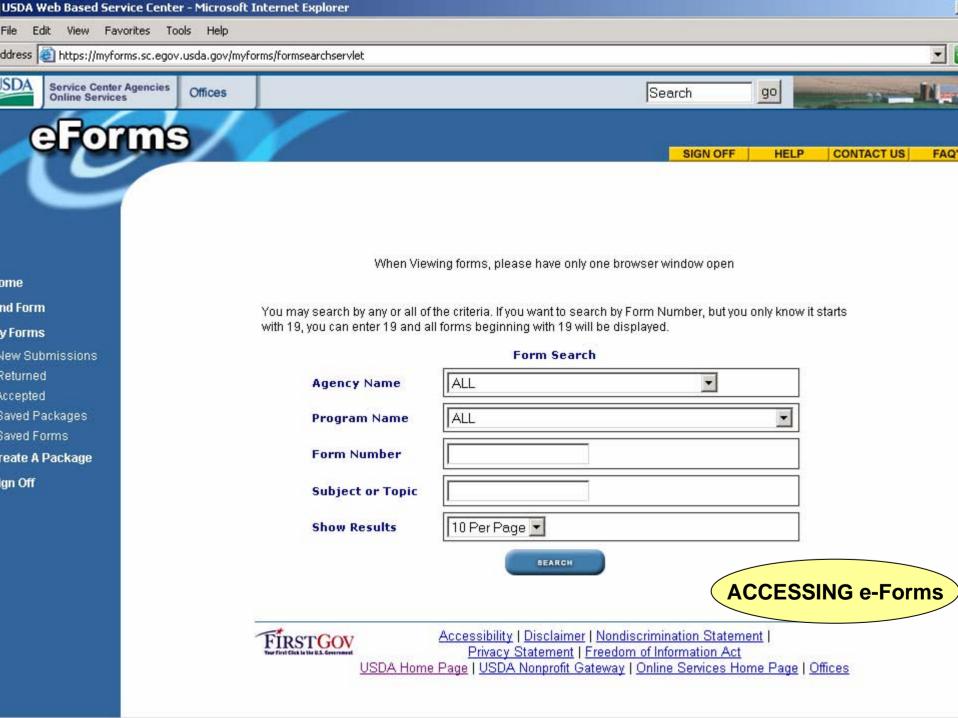


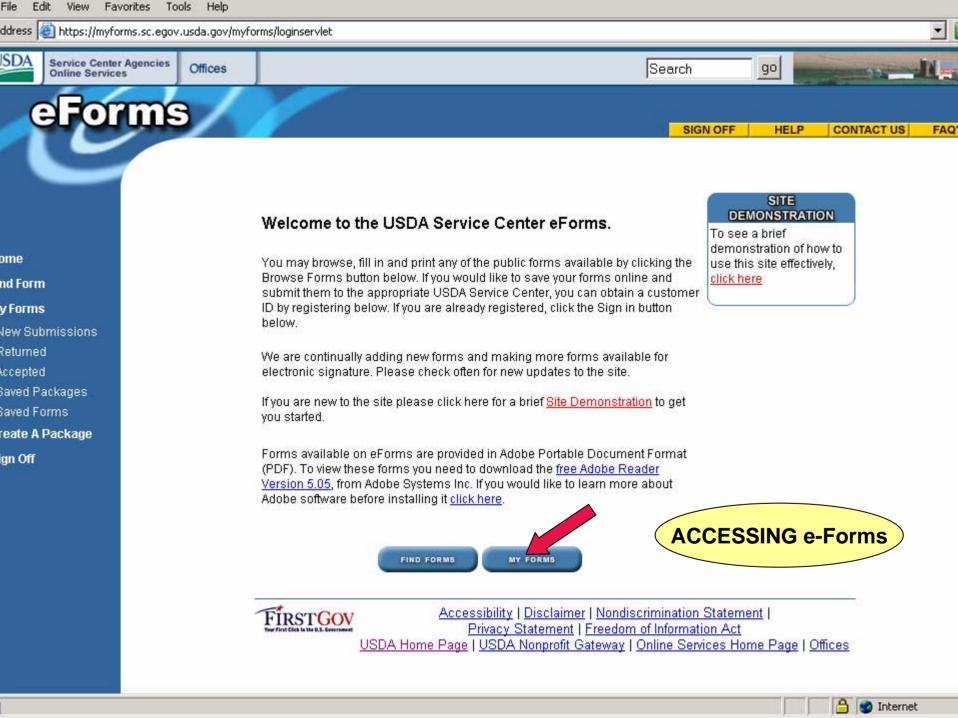
Edit View Favorites Tools

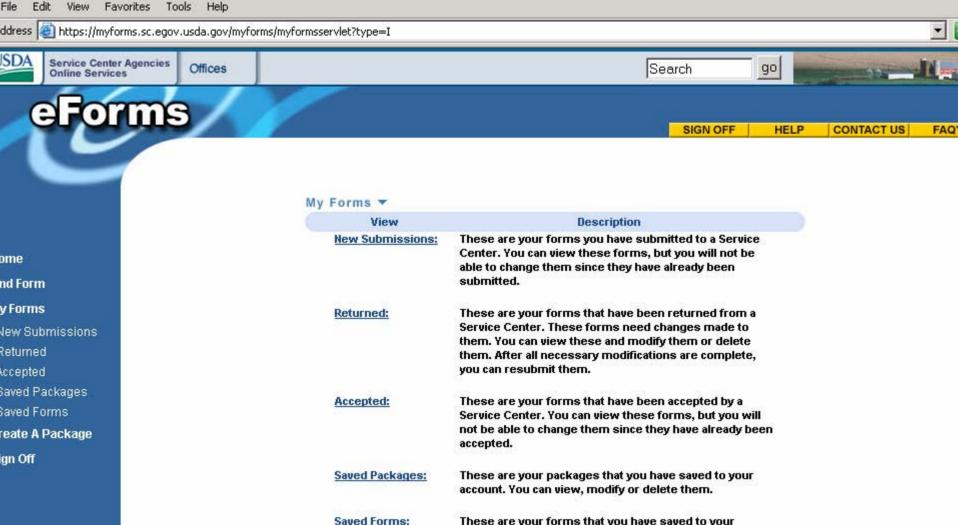












Saved Forms:

These are your forms that you have saved to your account. These forms can be completed and submitted.
You can view and modify them or delete them. When the

form has been completed, submit it to a Service

**ACCESSING e-Forms** 



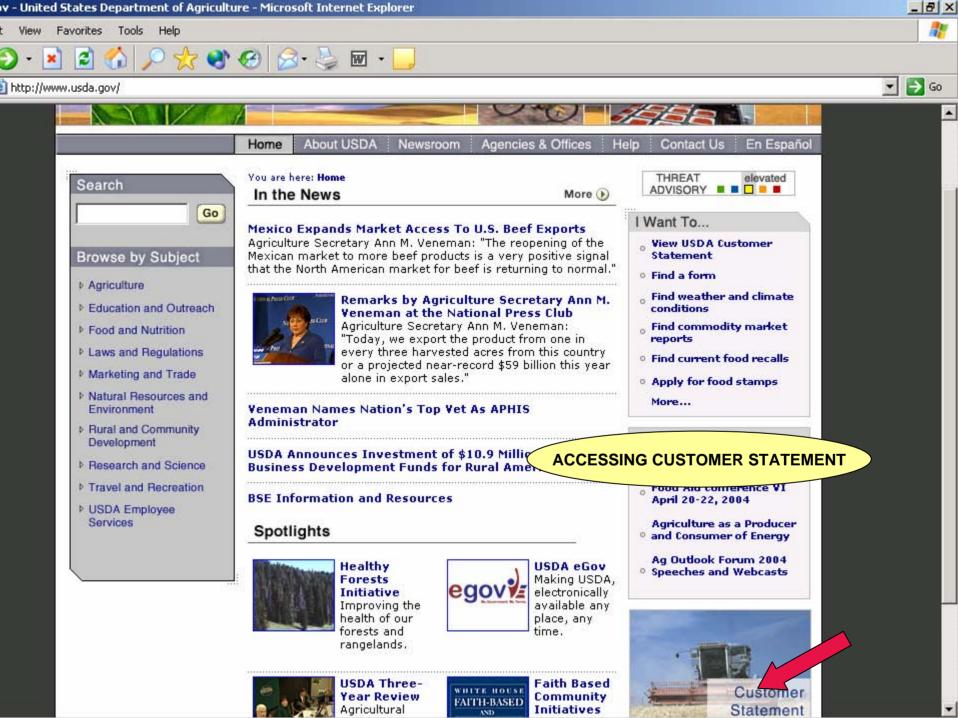
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# ACCESSING CUSTOMER STATEMENT



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# What is the USDA Customer Statement?

More ()

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### I Want To

- Print Instructions (pdf)
- Get a Login
- Try the Demonstration **Customer Statement**
- Locate a HSDA Service Center
- Find out about Conservation Programs
- Find out about farm loans.
- Find out about commodity loans

# Media Help

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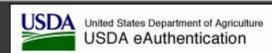
# In the News

(eGovernment) initiative.

Veneman Announces Availability Of Electronic "Customer State **ACCESSING CUSTOMER STATEMENT** WASHINGTON, March 3, 2004--Agriculture Secretary Ann M. Veneman availability of an electronic Customer Statement, as part of USDA's electronic que

# Veneman Launches Common Customer Statement

Secretary Veneman talks about plans for the customer-centric MyUSDA.gov portal and the





ess 阁 https://pws.sc.egov.usda.gov/siteminderagent/dmsforms/login\_banner.fcc?TYPE=33554433&REALMOID=06-e4308b3e-7e1d-49c6-9d10-b495cc3e8371&GUID=&SMAUTHREASON= 🔻

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### \*\*\*\*\*\*\*\*\*\*\*\*\*\*\*WARNING\*\*\*\*\*\*\*\*\*\*\*

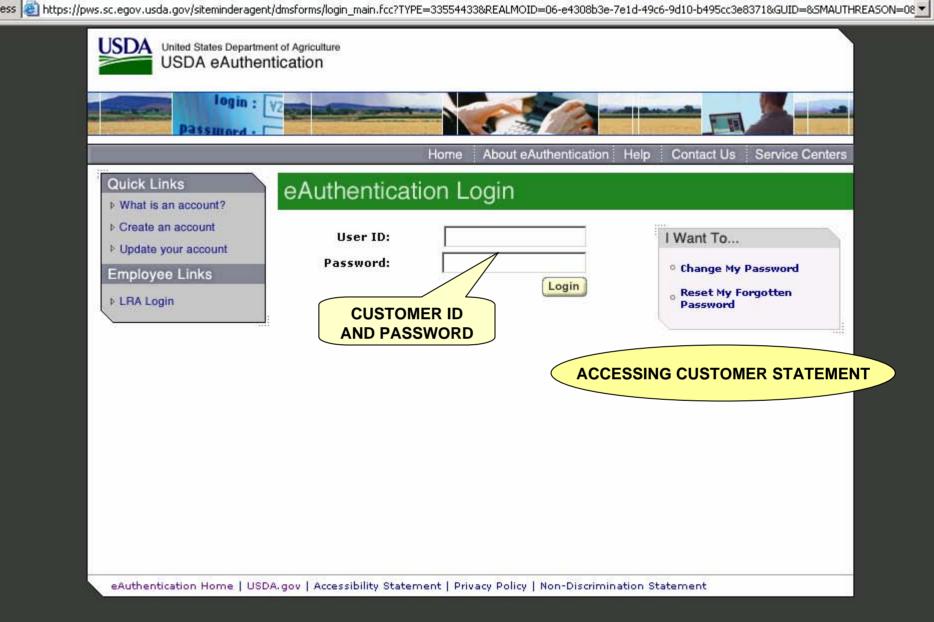
Unauthorized access to this United States Government Computer System and software is prohibited by Title 18, United States Code 1030. This statute states that: Whoever knowingly, or intentionally accesses a computer without authorization or exceeds authorized access, and by means of such conduct, obtains, alters, damages. destroys, or discloses information or prevents authorized use of (data or a computer owned by or operated for) the Government of the United States shall be punished by a fine under this title or imprisonment for not more than 10 years, or both.

All activities on this system and network may be monitored, intercepted, recorded, read, copied, or captured in any manner and disclosed in any manner, by authorized personnel, THERE IS NO RIGHT OF PRIVACY IN THIS SYSTEM. System personnel may give to law enforcement officials any potential evidence of crime found on USDA computer systems. Use of this system by any user, authorized or unauthorized, constitutes consent to this monitoring, interception, recording, reading, copying or capturing and disclosure. Report unauthorized use to an information systems security officer.

> **ACCESSING CUSTOMER STATEMENT** Continue Cancel

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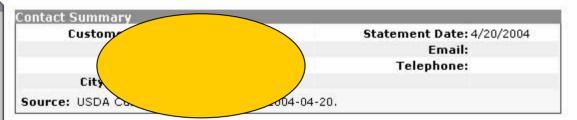
Edit View Favorites Tools



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# Statement Features

- D Customer Statement
- Print Statement
- Print USDA ID Card
- ▶ View My Land
- Download Map Data



# Conservation Program Contract(s) Summary

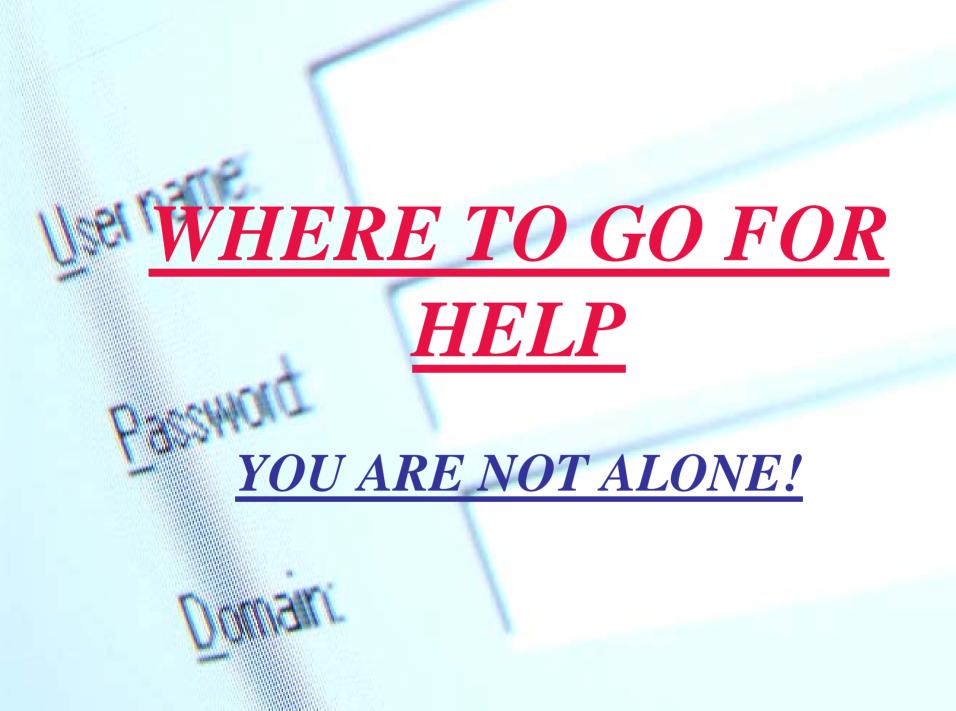
Data is not available.

Source: FSA as of 2004-04-20. FFIS as of 2004-04-20. NRCS as of 2004-04-20.

Fiscal Year	Program	Total Amount
2004	DIRECT PAYMENT - SOYBEANS	\$488
2003	COUNTER CYCLICAL PAYMENT - CORN	\$718
2004	DIRECT PAYMENT - CORN	\$1,115
2003	REFUND REPAYMENT	\$2,144
2004	REFUND REPAYMENT	\$9,630
2003	DIRECT PAYMENT - CORN	\$2,340
2003	UNPAID LOAN - CORN	\$20,610
2004	UNPAID LOAN - SOYBEANS	\$13,300
2003	DIRECT PAYMENT - SOYBEANS	\$1,948
tal Payments		\$52,293

Plan Name	State	County	Plan Approval Date	Map
No Data	No Data	No Data	No Data	No Data

Loan Number   Loan Type   Loan Date   Loan Amount   Interest Amount   Term   Is Loan Past	Direct Loans (Summary)						
Due	Loan Number	Loan Type	Loan Date	Loan Amount	Interest Amount	Term	The state of the s



# **CUSTOMER ASSISTANCE**

# E-AUTHENTICATION TECHNICAL PROBLEMS

- > E-MAIL @ eAuthHelpDesk@itc.nrcs.usda.gov
  - > Urge customers to use this address for technical problems. The helpdesk needs the following information from the customer:
    - > First and last name
    - > User ID
    - > Detailed description of problem